

Terms and Conditions

1. The “**Welcome Back Promo**” (the “**Promotion**”) in France is Promoted by Western Union International Bank GmbH for Online Money Transfers and Western Union Payment Services Ireland Limited for Money Transfers at French agent (retail) locations.
2. **Period:** Starts **February 22, 2024**, at 12:00:00 AM Central European Time (CET) and ends **April 30, 2024**, at 11:59:59 PM CET (the “**Promotion Period**”).
3. **How to enter:** Eligible customers are those who have completed their next online or transaction at an agent location of 150 EUR or more. The transaction is eligible if it is from a French Western Union digital or retail account. Canceled or unsuccessful transactions will not be eligible. The consumer can only qualify for one reward.
4. **Promo description and prize delivery:** To get the reward, customer must be among the first 5000 transaction senders via Western Union website, Western Union app, or agent location in France. The reward, an Amazon.fr gift card with a value of 15 EUR will be emailed to the customer within the next 3 weeks and no later than 15.05.2024 following the eligible transaction. The customer can only qualify for one reward. The gift card will only be usable on Amazon.fr.
5. All prizes will be fulfilled via an electronic gift card code and are not redeemable in cash and will not be replaced if lost, deleted, or not downloaded at the time of winner’s notification. All prizes are subject to the terms of use provided by the gift card issuer. Amazon France T&Cs: <https://www.amazon.fr/gp/help/customer/display.html/?nodeId=201936990>. No substitution or transfer of any prize to a third party is permitted and prizes cannot be redeemed for cash value, except by the Promoter, who reserves the right in its sole discretion to substitute any prize, at its sole discretion. All applicable provincial and local taxes (specific to the winner’s jurisdiction of permanent residence) or other expenses relating to the acceptance, use and possession of any prize are the sole responsibility of each winner.
6. **General rules:** If the Promoter suspects that an entrant attempted to obtain additional entries by using multiple email addresses, registrations, identities or any other method, all entries submitted by the entrant may be declared null and void. Entrants/winners agree to release, discharge and hold harmless Promotion Entities from and against any and all liability (including damages caused or claimed to be caused) arising out of participation and/or acceptance/use of a prize, and agree to be bound by the Terms and Conditions and the Promoter’s decisions, which are final.
7. This is a giveaway/gift with purchase engagement for Western Union customers. It is not intended to, and should not influence, any decisions or actions for the benefit of Western Union. The promotion is compliant with all applicable anti-bribery and corruption laws and regulations.
8. Promoter and Western Union collects personal information (“PI”) to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to regulatory authorities. Entry is conditional on providing this PI. Western Union will also use and handle PI as set out in its Privacy Statement, which can be viewed at <https://www.westernunion.com/global/en/privacy-statement.html>. The Privacy Statement also contains information about how participants may opt out, access, update or correct their PI, and how participants may complain about a breach of their privacy or any other applicable law and how those complaints will be dealt with. The Promoter will not disclose participant’s personal information to any entity outside of the country in which it was originally collected. A request to access, update or correct any private information should be directed to the Promoter.
9. Any questions, comments or complaints regarding the Game should be directed to the Western Union Customer Service center, and not to the Promoter <https://www.westernunion.com/fr/en/contact-us.html>.