



ID Documents for embassy staff members

For a customer working for an embassy in Japan, we have been accepting either Zairyu Card or an ID document issued by the embassy.

However we have identified illegal money transfers using a forged ID of an embassy. To protect our customers and stop such money transfers, Western Union will ONLY accept one of below 2 types of ID documents from 13, October 2014.

- (1) Passport with "Official Visa" PLUS a valid photo ID document with customer's address (i.e., Embassy ID, Driver's license, etc.)
- (2) Zairyu Card

For Diplomat customers, we will continue to accept Diplomat ID Card issued by Ministry of Foreign Affairs.

We are sorry for any inconvenience and thank you for your understanding and cooperation.