



December 4, 2014

Dear Customers,

Western Union

Notice of New Rules for Money Transfers to Philippines

Thank you for using Western Union Money Transfer service.

Western Union and its agents in the Philippines have in place controls to comply with the regulation and to protect the customers. These controls are a set of limitations of number of transactions, counterparties and countries per customer. We are unable to disclose these limitations for privacy reasons but we count on your understanding that these controls are to protect you and to comply with the regulatory requirements

These controls may result in refusing payment at a location in the Philippines. In such case, the money transfer will be refunded to the sender in the country of origin such as Japan.

End